

DELAWARE  
TOTAL FOOT AND ANKLE  
CENTER

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Unit 1

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## Welcome to Delaware Total Foot and Ankle Center

### Patient Information

Patient Name: \_\_\_\_\_ DOB: \_\_\_\_\_ SSN: \_\_\_\_\_

Home Address: \_\_\_\_\_ Apartment: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Email Address: \_\_\_\_\_

Would you like access to your records online through our secure patient portal?  Yes  No

Sex:  Male  Female

Marital Status:  Single  Married  Widowed  Divorced  Separated

Preferred Language: \_\_\_\_\_

Ethnicity:  Hispanic/Latino  Not Hispanic/Latino  Unreported/Refused to Report

Race:  American Indian or Alaska Native  Asian  Black or African American  More than one race  Native Hawaiian  Pacific Islander  White  Unreported/Refused to Report

Primary Physician: \_\_\_\_\_ Phone: \_\_\_\_\_

Specialty Doctors: \_\_\_\_\_

Pharmacy: \_\_\_\_\_ Phone: \_\_\_\_\_

Emergency Contact: \_\_\_\_\_ Emergency Phone: \_\_\_\_\_

### Disclosure to Designated Family/Friends Caregivers

I allow Delaware Total Foot and Ankle Center to disclose medical information as needed to the following designed individual(s) involved with my health care. I understand that I am not required to list anyone. I also understand that I may change my list in writing at any time.

Print Name: \_\_\_\_\_ Relationship: \_\_\_\_\_ Phone #: \_\_\_\_\_

Print Name: \_\_\_\_\_ Relationship: \_\_\_\_\_ Phone #: \_\_\_\_\_

### Insurance Information

Insurance: \_\_\_\_\_ Group #: \_\_\_\_\_ ID #: \_\_\_\_\_

Person Responsible for Account: \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_ D.O.B: \_\_\_\_\_ SSN: \_\_\_\_\_

Address (if different from patient): \_\_\_\_\_

Secondary Insurance: \_\_\_\_\_ Group #: \_\_\_\_\_ ID #: \_\_\_\_\_

Person Responsible for Account: \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_ D.O.B: \_\_\_\_\_ SSN: \_\_\_\_\_

Is this a compensation or work relate case?  Yes  No                      Date of Injury: \_\_\_\_\_

### New Patient Review of Symptoms

Name: \_\_\_\_\_ D.O.B: \_\_\_\_\_

Shoe Size: \_\_\_\_\_ Height: \_\_\_\_\_ Weight: \_\_\_\_\_

- Have your ever been to a podiatrist before?  Yes  No
- Last Visit? \_\_\_\_\_
- What is your chief complaint you are here to address today?  
\_\_\_\_\_  
\_\_\_\_\_

• Description of Pain (dull, sharp, aching, etc.): \_\_\_\_\_

• Aggravating Factors (when is the pain at its worst?): \_\_\_\_\_

• How long has this bothered you? \_\_\_\_\_ Days \_\_\_\_\_ Weeks \_\_\_\_\_ Months \_\_\_\_\_ Years

• Relieving Factors:  Rest  Ice  Heat  Medications  Home Remedies  Stretching

Other: \_\_\_\_\_

• Does your foot pain limit your activities?  Yes  No

• Do you have difficulty/pain walking?  Yes  No

• Have you had any previous treatment for this problem?  Yes  No

If yes, please explain: \_\_\_\_\_

• Have you had diagnostic imaging for this problem?  Yes  No

If yes, when and where were they done? \_\_\_\_\_

- Please indicate which foot problems you **now have or have had** in the past: \_\_\_\_\_  
\_\_\_\_\_

Ankle instability		Ingrown toenail		Numbness feet/toes
Ankle pain		Athlete's Foot		Hammertoes
Ankle stiffness		Corns/Callous		Burning in feet/toes
Ankle swelling		Plantar wart		Pain in big toe
Achilles tendon pain		Heel or arch pain		Toenail problem
Pale or blue feet		Cramps in feet or legs		Fungus in toenails
Swelling in feet/ankles		Leg pain		Dry skin
Pain/fatigue of feet		Bunions		Itchy feet
Poor healing sore/ulcer		Flat feet		Other:

## Medical History

Name: \_\_\_\_\_

Abdominal Aortic Aneurysm		COPD		High Cholesterol		Rash
AIDS/HIV		CVA (Stroke)		Hypertension		Rheumatic Arthritis
Allergies		Depression		Keloids/Scars		Rheumatic Fever
Angina		Diabetes		Kidney Disease		Sciatica
Anxiety		Diverticulitis		Liver Disease		Sinus Problems
Arthritis		Edema		Low Blood Pressure		Skin Disorder
Artificial Heart Valve		Epilepsy		Lyme's Disease		Sleep Apnea
Asthma		Fainting		Macular Degeneration		Stomach Ulcers
Atrial Fibrillation		Fracture		Mitral Valve Prolapse		Thyroid Disease
Back Problems		GERD		Neuropathy		Tuberculosis
Benign Prostatic Hypertrophy		Glaucoma		Osteopenia		Vascular Disease (PVD)
Blood Disorder		Gout		Osteoporosis		Varicose Veins
Blood Clots/DVT/PE		Headache		Palpitations		Venereal Disease
Cancer		Hearing/Ear Problems		Phlebitis		Weight Loss
Cardiomyopathy		Heart Diseases		Pneumonia		Other:
Circulation Problems		Heart Murmur		Polio		Other:
Congestive Heart Failure		Hepatitis		Psychiatric Care		Other:

List other Medical History: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## Surgery

Amputation of foot/toes	Hip replacement
Ankle surgery	Knee replacement
Bariatric surgery	Open heart surgery
Bunion surgery	Organ transplant
Colon surgery	Pacemaker/Defibrillator
Foot surgery	Stents in leg
Fracture repair	Stents in heart
Hammertoe	Vein surgery

Please list all other surgeries: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

## Allergies

<b>No Known Drug Allergies</b>	Betadine	Iodine	Lidocaine	Tylenol
Aspirin	Codeine	Latex	Sulfa	Vicodin

Please list all other allergies: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

## Medication List

Please list current medications prescribed by a doctor, including over the counter medications, vitamins, and supplements: *You may provide a list of medications as well.*

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

## Social History

Name: \_\_\_\_\_ D.O.B. \_\_\_\_\_

Please indicate with an (X) any of the responses that pertain to you

• **Alcohol:**  None     Rarely     Moderate     Quit    How much? \_\_\_\_\_

• **Drug Use:**  None     Rarely     Moderate     Quit    How much? \_\_\_\_\_

• **Tobacco Use:**

• **Cigarettes:**

▫ Current Smoker    \_\_\_\_\_ Packs per day    \_\_\_\_\_ Number of years

▫ Former Smoker    \_\_\_\_\_ Number of years    \_\_\_\_\_ Quit date

• **Other Tobacco:**

Vape     Pipe     Cigar     Snuff     Chew

• **Exercise:**

Do you exercise daily regularly:  Yes, list activities: \_\_\_\_\_

No

## Family History

Please indicate with a (X) for any responses below that pertain to your family members

Medical Condition	Father	Mother	Sibling	Children
Living				
Deceased				
AAA- Abdominal Aortic Aneurysm				
Cancer				
COPD				
Diabetes				
DVT				
Gout				
Heart Disease				
Hypertension				
Thyroid				
Unknown				

### **Authorization to Access Electronic Prescription Records**

I authorize Delaware Total Foot and Ankle Center, Dr. Joseph Wendolowski to view my external prescription history via electronic prescribing services. I understand that prescription history from multiple other unaffiliated medical providers, insurance companies, pharmacies and pharmacy benefit managers may be viewable by my provider and staff here. It may include prescriptions back in time for several years and may include prescriptions to treat HIV, substance abuse and psychiatric conditions, if applicable. I understand that my prescription history will become part of my Delaware Total Foot and Ankle Center medical record.

\_\_\_\_\_ I agree to allow access to my electronic prescription records.

### **Health Information Exchange (HIE)**

Delaware Total Foot and Ankle Center also participates in electronic health information exchanges (HIEs) with hospitals and various other health care providers. I authorize Delaware Total Foot and Ankle Center and the HIEs with which it participates to share my health information, through the HIE networks, for purposes permitted by law, including my treatment and coordination of my care, with all health care providers that are authorized under the HIEs' policies and applicable law to access my information. I understand and agree that the information about me that may be shared and accessed through the HIEs may include information about HIV/AIDS status, sexually transmitted diseases, family planning, mental health treatment, genetic test results, use of alcohol and other substances and other sensitive categories of my health information. I understand that I have the right to "opt-out" of having my information shared through HIEs.

\_\_\_\_\_ I agree to allow access to HIE (Health Information Exchange).

### **Consent to Treat**

I, the underlying, voluntarily consent to and authorize Dr. Joseph Wendolowski and the employees of Delaware Total Foot and Ankle Center to provide such podiatric care and examinations, on a continuing basis, and to administer such routine diagnostic, radiological and/or therapeutic procedures, test and treatments as are considered necessary or advisable, in my diagnosis, care and treatment, in the judgement of Dr. Joseph Wendolowski, including, but not limited to, collecting and testing specimens, and administration of pharmaceutical products. I acknowledge that no guarantees have been made to me about the results of any examination or treatment.

\_\_\_\_\_ I agree to treatment as described above.

### **Acknowledge and Agreement**

**Please initial the following stating you have read and agreed.**

\_\_\_\_\_ I acknowledge receipt of the Notice of Privacy Practices (HIPAA Privacy Rules).

\_\_\_\_\_ I have read this form, my questions have been answered, and I understand and agree to its content.

**Print Patient/Representative's Name:** \_\_\_\_\_ **D.O.B:** \_\_\_\_\_  
**Patient/Representative's Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

If signed by Authorized Representative, print name of Signatory Patient: \_\_\_\_\_  
Relationship to Patient/Authority to Sign for: \_\_\_\_\_

### **FINANCIAL POLICY FOR DELAWARE TOTAL FOOT AND ANKLE CENTER, LLC**

Thank you for choosing our office to provide you with medical care. We are committed to serving you with skill and quality care. The medical services provided by our office are services you have elected to receive which may imply a financial responsibility on your part.

**INSURANCE:** We participate in most insurance plans. If you are not insured by a plan we participate with, payment in full is expected at each visit. If you are insured by a plan, we participate with but do not have an up-to-date insurance card, payment in full for each visit is required until we can verify your coverage. Knowing your insurance benefits is your responsibility. Please contact your insurance company with any questions you may have regarding your coverage.

**MEDICARE:** We are a participating Medicare provider. Medicare as well as your secondary insurance (if any) will be billed for you. However, that does not mean that all services are covered. Patients are responsible for **paying their annual deductible** if it has not yet been met. You are also responsible for any copayments, which are usually **20% for the allowed amount** for an item or service

**SECONDARY INSURANCE:** Your medical claim will be forwarded to your secondary insurance (if any) after payment and /or explanation of benefits (EOB) is received from your primary insurance company.

**COPAYMENTS AND DEDUCTIBLES:** all copayments and deductibles must be paid at the time of services. This arrangement is part of your contract with your insurance company. Failure on our part to collect copayments or deductibles from patients can be considered fraud. Please help us in upholding the law by paying your copayment at each visit.

**SELF PAY:** Payment in full is due at the time of service if you do not have health insurance.

**NON-COVERED SERVICES:** Please be aware that some of the services that you receive may not be covered or not considered reasonable or necessary by Medicare or other insurers. You are responsible for payment of these services.

**REFERRALS/AUTHORIZATIONS:** We are required to follow the guidelines of your managed care plan which mandates us that when you visit a specialist such as ours, you must have a referral from your primary care physician prior to seeking specialty care. Therefore, you are financially responsible for the services received, unless your referral is presented at the time of this visit. If you do not have a referral from your primary care physician at the time of a visit, you will be financially responsible for all services received due in full upon completion of the visit. Full credit will be given if a referral is presented to our office within 48 hours of this visit. You will also be given the option to reschedule your appointment

**CLAIM SUBMISSION:** We will submit your claims and assist you in any way we reasonably can to help get your claims paid. Your insurance company may need you to supply certain information directly. It is your responsibility to comply with their request. Please be aware that the balance of your claim is your responsibility whether or not your insurance company pays your claim. Your insurance benefit is a contract between you and your insurance company.



**PATIENT BILLING:** You will be sent a statement for any outstanding balance owed after payment and/or explanation of benefits (EOB) is received from your insurance company/companies. **If a second or third statement is required, a \$10 rebilling fee will be added to your account for each subsequent statement. You will be sent up to three notices of your financial responsibility** (coinsurance, deductible) after payment and/or explanation of benefits (EOB) is received from your insurance company/ companies. **If payment is not received after the third and last notice, you account will be forwarded to collections or small claims court, where additional fees will apply.** Please let the billing office know if you have any difficulties resolving your bill. Payment arrangements can be made on a case by case basis. We accept the following payment methods: Cash, Check or Visa/MasterCard/AMEX. An additional \$50.00 will be added to your statement if the check is returned for insufficient funds. In the event that your insurance company should happen to send payment to you, the patient, we expect that you would forward it our office to be applied to your balance.

**Medical Record Fees:** The fees that a practice may charge Delaware patients for copies of the patient's medical records are limited by a rule that was effective November 11, 2009. The fee limits apply regardless of whether the practice provides the copies directly to the patient or to another physician. The limits also apply to both electronic and paper copies.

- \$2.00 per page for pages 1-10
- \$1.00 per page for pages 11-20
- \$0.90 per page for pages 21-60
- \$0.50 per page for pages 61 and above

In addition to the fees above, practices may charge the following:

- When the records are mailed, we will charge the actual cost of postage or shipping.
- When the type of record requested cannot be photocopied (such as copies of radiology films), we will charge \$10 dollars for a CD of all films.

**PRIVACY STATEMENT:** Any information disclosed in your records will remain confidential and will not be used for any other reason except in providing quality care and treatment as well as to submit your claim to your insurance company and contact you as needed.

#### **Assignment of Benefits**

I, the undersigned, certify that I (or my dependent) have coverage with my insurance as presented and assign directly to **Delaware Total Foot and Ankle Center, LLC** all insurance benefits, payable to me for services rendered. I understand that I am responsible for payment of deductibles, copayments and/or non-covered services. I hereby authorize the doctor to release all information necessary to secure payment of benefits. I authorize RELEASE OF MEDICAL INFORMATION to my insurance carrier, or re-quested by physicians to provide continuity of care. I authorize the use of this signature on all insurance submissions.

I understand that it is my responsibility to inform the doctor's office if there is a change in my health insurance and acknowledge I was provided with a copy of the Notice of Privacy Practices and understand and accept its terms. **I have read the above policy regarding my financial responsibility to Delaware Total Foot and Ankle Center, LLC for medical services provided. I agree to pay Delaware Total Foot and Ankle Center, LLC any balance unpaid by my insurance carrier for myself or the below named person.**

**Missed Appointments**

I understand that if I miss an appointment or cancel an appointment within **24 hours** I will be charged **\$35.00**.

Patient Name (print): \_\_\_\_\_ Signature: \_\_\_\_\_

**FINANCIALLY RESPONSIBLE PARTY**

Name (print): \_\_\_\_\_ Signature: \_\_\_\_\_